



FINANCIALS · TECHNOLOGY · SOLUTION
Q3 AURELIA GROUP

15th August 2023

Dear Valued Customer,

RE: END OF LIFE NOTIFICATION FOR Q3 FINANCIALS ON-PREM, Q3 FIXED ASSETS ON-PREM AND Q3 INVENTORY ON-PREM

We are writing to inform you about an important update regarding our software products, Q3 On-Prem Financials Solution. We greatly appreciate your continued support and trust in our software throughout its lifecycle.

After careful consideration, we would like to announce that we will be discontinuing further updates, support, and maintenance for Q3 On-Prem Financials Solution effective **31st December 2024**. This decision has been made to align our resources and focus on developing newer and more advanced solutions to meet the evolving needs of our customers.

What Does End of Life Mean?

End of Life (EOL) for Q3 On-Prem Financials Solution signifies that:

We will no longer provide updates, bug fixes, or enhancements for the product. Technical support services for Q3 On-Prem Financials Solution will no longer be available after the specified date.

Access to online resources, including documentation and knowledge base articles related to Q3 On-Prem Financials Solution, will be discontinued.

What Should You Do?

While we understand that this announcement may impact your operations, we want to assist you in ensuring a smooth transition. Here are some steps we recommend:

Migration to Our Q3 Cloud Products: We encourage you to explore our Q3 Financials Cloud Solution (Q3 Financials, Q3 Fixed Assets and Q3 Purchasing & Inventory Modules) that may offer enhanced features and improved functionality tailored to your business needs. Our Sales team is available to discuss the options and assist with any migration process.

Contact Support: If you encounter any issues during the transition or need assistance with the migration process, our support team will be available to provide guidance until **31st December 2024**.



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Where Can You Find More Information?

For further information regarding the EOL of Q3 On-Prem Financials Solution, please visit www.q3aurelia.com or contact our customer support team at q3fsupport@q3aurelia.com.

We want to extend our sincerest gratitude for your trust in Q3 On-Prem Financials Solution and your continued partnership with **Q3 Aurelia Group**. We remain committed to serving you with the highest level of support for our current and future offerings. We value your business and assure you that we will continue to deliver innovative solutions that address your evolving needs.

Thank you for being a valued part of our journey, and we look forward to serving you with our latest offerings.

Sincerely,

Dermond Ang
Group CEO
Q3 Aurelia Group